

Raymond Taylor

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SERVER & BARTENDER

Experienced server and bartender with extensive knowledge in diverse restaurant settings, excelling in high-volume establishments. Proven leadership in training and management, poised to bring a dynamic skill set and commitment to excellence to a new hospitality challenge.

PROFESSIONAL EXPERIENCE

Goode Company Armadillo Palace

Feb 2022 - Feb 2023

Server, Bartender, Event Staff

- Excelled in high-volume restaurant settings, skillfully managing simultaneous service during concerts, birthday parties, and corporate events
- Adept at crafting diverse cocktails swiftly while maintaining a friendly and approachable demeanor, ensuring prompt service during fast-paced events
- Collaborated seamlessly with teams to coordinate and execute successful events, contributing to the overall success of concerts, private parties, and corporate functions through effective communication and attention to detail

Eden Events

Jan 2023 - May 2023

Bartender

- Deliver exceptional customer experiences by maintaining a friendly and engaging demeanor while handling high-pressure situations at events
- Swiftly craft a variety of cocktails with precision, ensuring timely and high-quality service during events
- Streamline event operations by executing swift and organized setup and teardown of the bar area, ensuring a seamless and professional appearance before and after events

Islands Fine Burgers and Drinks

May 2014 - Aug 2018

Server Trainer

- Consistently provide top-notch customer service by leveraging extensive experience as a server, ensuring customer satisfaction and fostering a positive dining atmosphere
- Effectively train and mentor new servers, demonstrating a commitment to team development through clear communication, hands-on guidance, and a comprehensive understanding of restaurant protocols

Pizza Hut

Feb 2017 - Aug 2017

Assistant Manager

- Spearheaded a transformative initiative as a Pizza Hut Shift Supervisor, elevating the store from the lowest-ranking in the district to the second-best, through strategic improvements in processes, customer service, and team dynamics
- Implemented impactful measures that significantly improved employee morale and overall quality standards, resulting in a remarkable 60% increase in delivery output, showcasing a commitment to excellence and fostering a positive work environment

EDUCATION & CERTIFICATIONS

Bachelor of Science

Majors: Digital Filmmaking
The Los Angeles Film School

RBS Certificate

Server ID: 313445898
Expiration: 01/31/2027

California Food Handlers Card

Confirmation: 8448085
Verification Code: 2024-QLUPCC
Expiration: 02/04/2027

EXTRACURRICULAR ACTIVITIES

Programs Co-Chair

Oct 2023 - Present

The Los Angeles Film School Alumni Advisory Council

Events Manager

Mar 2022 - June 2023

The Los Angeles Film School Honor Society of Entertainment Arts